



# December 2014

## Monthly Report

Submitted by:

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BID Operations Manager

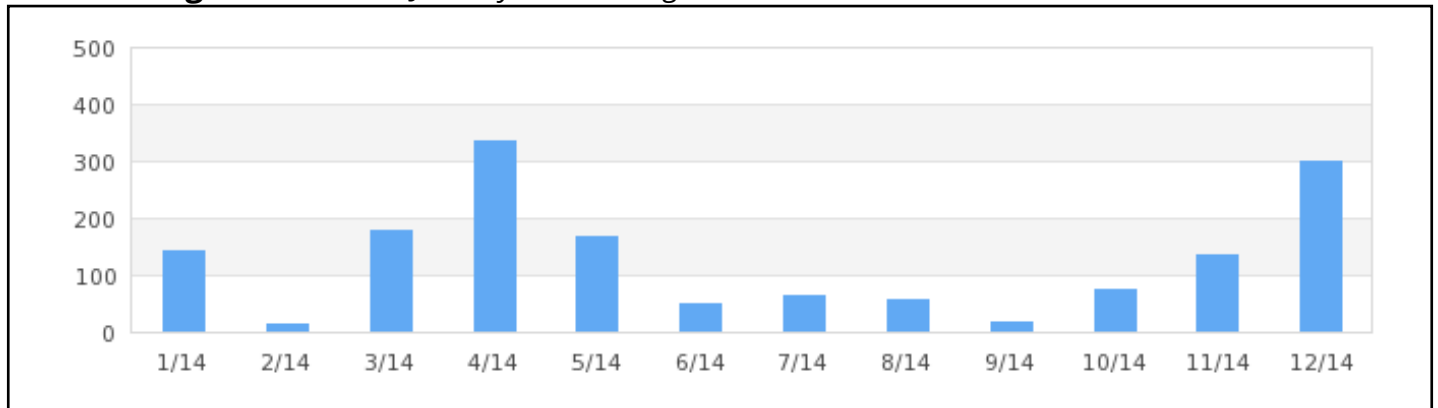


# Cleaning Statistics

January 2014 through December 2014

|                                    |     | JAN   | FEB | MAR | APR  | MAY  | JUN   | JUL    | AUG   | SEP   | OCT    | NOV | DEC | TOTAL  |
|------------------------------------|-----|-------|-----|-----|------|------|-------|--------|-------|-------|--------|-----|-----|--------|
| Graffiti - Removed                 | '14 | 13    | 5   | 19  | 20   | 4    | 5     | 0      | 12    | 23    | 1      | 12  | 2   | 116    |
| Flower Watering (hours)            | '14 | 37.5  | 23  | 12  | 48   | 92.5 | 84    | 123.25 | 158.5 | 149.5 | 129.75 | 77  | 76  | 1011   |
| Hazardous Waste Clean-up (human)   | '14 | 21    | 42  | 28  | 26   | 13   | 7     | 15     | 26    | 16    | 22     | 38  | 44  | 298    |
| Debris                             | '14 | 181   | 85  | 95  | 47   | 63   | 131   | 196    | 203.5 | 198   | 254    | 187 | 297 | 1937.5 |
| Trash (Bags collected)             | '14 | 183   | 328 | 536 | 219  | 325  | 206   | 195    | 228   | 236   | 297    | 322 | 287 | 3362   |
| Storm Drain Cleaning               | '14 | 352   | 226 | 363 | 468  | 399  | 325   | 438    | 417   | 351   | 290    | 411 | 507 | 4547   |
| Leaves - Bags Collected            | '14 | 143   | 15  | 177 | 337  | 169  | 51    | 66     | 56    | 19    | 75     | 137 | 301 | 1546   |
| Graffiti Removed-Stickers          | '14 | 71    | 36  | 75  | 23   | 20   | 17    | 6      | 3     | 14    | 39     | 19  | 13  | 336    |
| Pan & Broom-Hours in Service       | '14 | 430.5 | 608 | 570 | 377  | 427  | 464.5 | 456.5  | 459.5 | 361.5 | 489    | 444 | 420 | 5507.5 |
| Street Vacuum-Hours                | '14 | 21.5  | 0   | 28  | 63   | 68.5 | 30    | 8      | 0     | 0     | 0      | 32  | 115 | 366    |
| Flower Maintenance -Hours          | '14 | 0     | 25  | 80  | 47   | 87   | 151   | 76     | 88    | 88    | 95     | 50  | 11  | 798    |
| Flowers - Beds Planted             | '14 | 171   | 153 | 39  | 27.5 | 99   | 6     | 16     | 40    | 123   | 22     | 54  | 56  | 806.5  |
| Power Washing - Spot/Stain removal | '14 | 49    | 45  | 30  | 29   | 35   | 45    | 8      | 39    | 73    | 36     | 19  | 70  | 478    |

## Leaves - Bags Collected -- January 2014 through December 2014



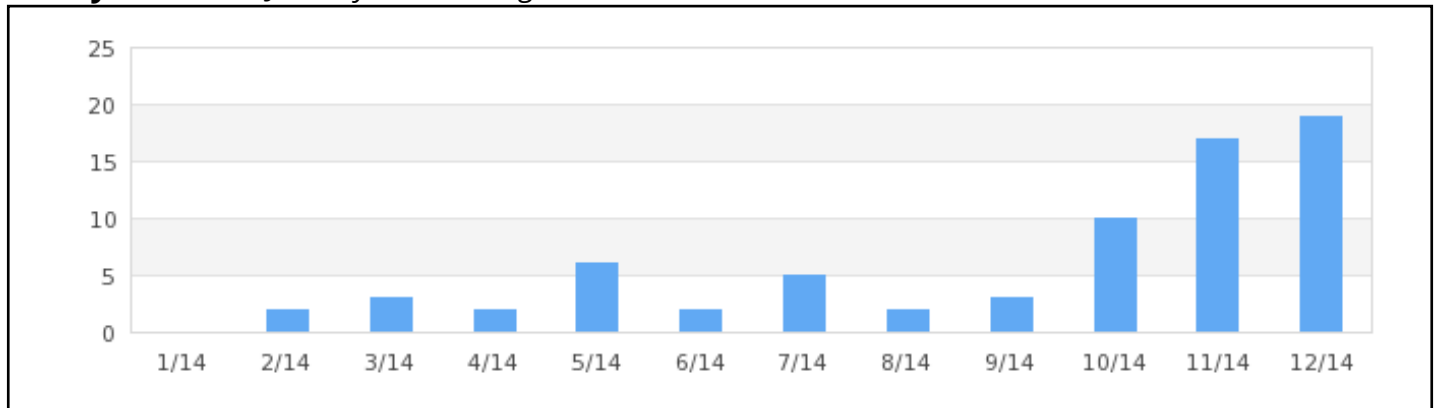
Leaf collection was up in December to 301 bags, almost ten bags of leaves per day were removed from the streets of the BID.

# Safety Statistics

January 2014 through December 2014

|                                                       |     | JAN  | FEB   | MAR   | APR  | MAY   | JUN  | JUL  | AUG  | SEP  | OCT   | NOV   | DEC   | TOTAL  |
|-------------------------------------------------------|-----|------|-------|-------|------|-------|------|------|------|------|-------|-------|-------|--------|
| Request for Police / Fire / EMS / Assistance          | '14 | 2    | 2     | 2     | 0    | 1     | 1    | 0    | 2    | 2    | 2     | 0     | 2     | 16     |
| Safety Escorts                                        | '14 | 0    | 2     | 3     | 2    | 6     | 2    | 5    | 2    | 3    | 10    | 17    | 19    | 71     |
| Street Light Outage                                   | '14 | 27   | 0     | 21    | 0    | 60    | 79   | 103  | 80   | 35   | 61    | 30    | 19    | 515    |
| 311 Requests                                          | '14 | 14   | 6     | 3     | 7    | 10    | 6    | 13   | 17   | 10   | 7     | 3     | 4     | 100    |
| Pedestrian Assistance                                 | '14 | 482  | 785   | 952   | 577  | 718   | 662  | 749  | 689  | 669  | 751   | 522   | 493   | 8049   |
| Quality of Life-Sitting/Lying on Sidewalk (loitering) | '14 | 3    | 0     | 2     | 2    | 10    | 11   | 5    | 12   | 8    | 3     | 7     | 12    | 75     |
| Business Contacts                                     | '14 | 0    | 5     | 7     | 27   | 33    | 19   | 22   | 22   | 25   | 17    | 37    | 63    | 277    |
| Pan Handling                                          | '14 | 9    | 5     | 4.5   | 5    | 8     | 6    | 7    | 6    | 15   | 3     | 8     | 7     | 83.5   |
| Vehicle Assist - Inflate Tire                         | '14 | 12   | 7     | 4     | 3    | 9     | 5    | 9    | 6    | 7    | 6     | 13    | 5     | 86     |
| Vehicle Assist - Change Tire                          | '14 | 3    | 4     | 3     | 5    | 5     | 7    | 5    | 4    | 7    | 3     | 6     | 2     | 54     |
| Vehicle Assist - 1 gal fuel                           | '14 | 3    | 3     | 3     | 4    | 5     | 6    | 10   | 6    | 5    | 2     | 9     | 1     | 57     |
| Vehicle Assist - Unlock                               | '14 | 22   | 29    | 11    | 16   | 26    | 13   | 31   | 8    | 21   | 21    | 10    | 23    | 231    |
| Vehicle Assist - Battery Jump                         | '14 | 42   | 28    | 35    | 27   | 26    | 21   | 16   | 27   | 17   | 22    | 30    | 20    | 311    |
| Public Interaction - Meet & Greet                     | '14 | 9541 | 12150 | 13544 | 9592 | 10080 | 8088 | 8736 | 9623 | 9366 | 12737 | 10264 | 12077 | 125798 |
| Homeless                                              | '14 | 0    | 1     | 5     | 4    | 13    | 7    | 3    | 4    | 4    | 1     | 2     | 5     | 49     |

## Safety Escorts -- January 2014 through December 2014



The Crewe of Regents provide safety escorts for downtown workers after dark to their cars. The graph above demonstrates the increase in escorts as the days get shorter.