



November 2021

BID Services Report

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BID Operations Manager



Cleaning Highlights



Ambassador Clayvon is pictured above using a billygoat. This machine is helpful this time of year as leaves and other debris fall onto our sidewalks.



The sidewalks become dirty and have a residue that makes for a poor appearance or unsafe walking surface. Our Cleaning Ambassadors perform intense scrubbing and power washing



Cleaning Ambassador Scott is pictured above performing storm drain cleaning on Franklin St. These frequently get clogged with debris, so we strive to keep them clean for drainage.

Cleaning Statistics

January 2020 through November 2021

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Flower Maintenance -Hours	'20	99	113	138	128	102	120	109	109	--	61	34	143	1156
	'21	98	62	207	163	142	191	138	246	196	233	175	--	1851
Flower Watering (hours)	'20	65	21	67	202	315	321	403	372	134	221	150	100	2371
	'21	96	64	99	139	151	143	168	178	135	151	168	--	1492
Flowers - Beds Planted	'20	62	13	82	95	9	9	2	14	63	116	51	88	604
	'21	--	--	135	33	17	95	5	30	1	156	20	--	492
Graffiti - Removed	'20	104	193	101	40	28	46	25	47	25	43	85	78	815
	'21	69	70	29	48	68	92	89	56	48	88	36	--	693
Leaves - Bags Collected	'20	149	42	473	216	77	115	22	15	191	151	91	176	1718
	'21	121	64	232	189	64	37	38	68	113	99	65	--	1090
Pan & Broom-Hours in Service	'20	427	626	396	283	296	330	264	186	172	207	261	321	3769
	'21	413	356	299	301	276	304	305	327	218	413	378	--	3590
Power Washing (block faces)	'20	8	6	21	4	--	12	2	13	2	--	2	1	71
	'21	2	2	1	1	1	6	2	88	1	5	--	--	109
Power Washing - Spot/Stain removal	'20	47	41	32	65	9	20	18	27	5	12	25	22	323
	'21	34	68	24	17	41	39	26	105	65	105	40	--	564
Storm Drain Cleaning	'20	262	158	47	155	65	118	106	121	97	107	110	168	1514
	'21	148	114	81	242	111	129	101	205	200	124	40	--	1495
Street Vacuum-Hours	'20	40	7	96	21	--	10	2	4	21	--	1	41	243
	'21	33	12	56	35	2	2	--	9	17	22	12	--	200
Trash (Bags Collected)	'20	217	685	224	129	174	195	175	115	288	136	211	165	2714
	'21	222	224	252	229	245	289	294	218	184	199	196	--	2552
Trees Trimmed	'20	13	2	1	--	4	28	6	7	15	4	4	92	176
	'21	4	5	4	21	22	10	95	59	23	22	--	--	265

Overview



Ambassadors Jenny and Scott are seen putting up the American flag in Cathedral Square for Veterans Day. Overall over 500 flags were placed throughout the BID for this occasion.



Ambassadors John and Clayvon are hard at work hanging holiday lights. Putting up these lights is a yearly tradition that make the streets look spectacular at night time.



This 3-tiered planter is located at Dauphin St. and Saint Joseph St. The picture shows our winter plants that were recently planted. We have many planters and flower beds throughout downtown that are required to be watered daily.



We provide visitors to downtown with maps of downtown, directions, and recommendations for local restaurants and shops.

Safety Statistics

January 2020 through November 2021

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Business Contacts - Hospitality	'20	27	3	--	--	1	20	7	--	--	--	--	--	58
	'21	7	6	7	--	9	14	7	55	30	25	6	--	166
Homeless Outreach Assist	'20	2	3	--	--	5	--	5	2	1	1	--	2	21
	'21	2	5	5	3	4	9	2	19	5	3	--	--	57
Panhandling Engagement	'20	6	13	14	6	7	6	13	7	1	1	7	3	84
	'21	17	4	6	4	6	9	6	23	37	32	7	--	151
Pedestrian Assistance	'20	375	619	281	103	149	223	177	186	89	163	156	229	2750
	'21	240	263	279	232	171	260	277	329	650	938	436	--	4075
Safety Escorts	'20	1	6	2	--	--	1	2	5	3	1	--	--	21
	'21	3	3	3	1	--	7	1	11	7	20	2	--	58
Street Light Outage	'20	77	56	16	42	52	24	35	131	40	217	211	213	1114
	'21	189	137	175	143	108	160	83	166	117	254	105	--	1637
Vehicle Assist - 1 gal fuel	'20	4	1	3	2	--	3	--	2	--	3	--	3	21
	'21	3	2	4	1	--	6	3	3	6	7	6	--	41
Vehicle Assist - Battery Jump	'20	25	28	18	10	20	25	18	22	11	20	19	13	229
	'21	18	17	16	9	21	26	16	27	28	31	10	--	219
Vehicle Assist - Inflate Tire	'20	13	9	6	--	3	4	9	3	4	10	8	14	83
	'21	8	7	7	1	13	12	10	33	8	9	8	--	116