



November 2019

BID Services Report

Submitted by:

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BID Operations Manager



Cleaning Statistics

January 2018 through November 2019

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Flower Maintenance -Hours	'18	97	40	35	29	28	80	87	89	40	18	33	14	590
	'19	22	57	31	69	83	86	104	56	40	188	121	--	857
Flower Watering (hours)	'18	62	29	36	77	89	136	165	151	125	155	58	34	1117
	'19	33	14	45	90	154	157	141	172	173	147	162	--	1288
Flowers - Beds Planted	'18	23	4	84	8	7	1	2	2	42	77	50	109	409
	'19	58	11	30	77	12	11	1	5	93	8	13	--	319
Graffiti - Removed	'18	8	23	9	43	57	21	41	48	37	90	37	57	471
	'19	41	257	55	48	70	57	82	82	68	106	158	--	1024
Leaves - Bags Collected	'18	250	489	891	321	104	108	82	131	123	174	323	477	3473
	'19	128	185	537	793	443	398	248	121	50	55	151	--	3109
Pan & Broom-Hours in Service	'18	549	662	472	472	434	462	468	497	449	494	484	378	5821
	'19	392	584	471	399	532	512	493	550	341	517	440	--	5231
Power Washing (block faces)	'18	1	16	3	--	2	1	8	3	12	5	1	--	52
	'19	14	2	15	3	2	9	16	12	1	3	3	--	80
Power Washing - Spot/Stain removal	'18	41	23	40	60	42	46	68	102	39	49	53	35	598
	'19	28	30	10	24	25	16	39	18	68	52	39	--	349
Recycling (lbs)	'19	--	--	--	--	--	--	--	153	96	163	211	--	623
Storm Drain Cleaning	'18	154	227	156	142	156	131	134	198	225	176	371	365	2435
	'19	260	158	244	955	349	287	187	150	91	289	103	--	3073
Street Vacuum-Hours	'18	79	27	178	41	30	34	9	11	17	57	70	155	708
	'19	24	7	127	151	58	38	41	--	3	7	81	--	537
Trash (Bags Collected)	'18	232	812	309	220	179	167	215	200	204	166	258	322	3284
	'19	331	706	571	313	235	191	183	208	143	214	224	--	3319
Trees Trimmed	'18	--	1	--	12	25	2	19	11	24	16	1	5	116
	'19	4	2	4	5	30	14	39	4	12	22	3	--	139
Weed Abatement (block faces)	'18	--	1	326	295	316	681	364	273	69	260	1	--	2586
	'19	--	1	279	321	345	333	327	317	289	1	--	--	2213

Safety Statistics

January 2018 through November 2019

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Business Contacts - Hospitality	'18	12	--	--	--	6	--	8	--	5	--	--	--	31
	'19	1	3	6	7	3	--	1	2	--	6	5	--	34
Homeless Outreach Assist	'18	3	1	9	5	5	6	9	4	6	5	3	--	56
	'19	--	4	5	5	13	8	1	5	5	12	--	--	58
Panhandling Engagement	'18	7	10	9	9	20	8	7	53	11	13	14	15	176
	'19	18	9	14	2	14	13	8	8	8	6	6	--	106
Pedestrian Assistance	'18	535	907	557	493	518	530	640	630	618	557	472	527	6984
	'19	459	590	566	526	683	715	659	663	415	586	436	--	6298
Quality of Life - Incidents	'18	8	18	8	7	1	3	5	10	5	14	3	1	83
	'19	3	12	4	10	14	16	--	--	9	14	3	--	85
Safety Escorts	'18	1	--	1	--	2	1	4	6	9	3	--	2	29
	'19	--	2	3	5	14	11	3	11	6	14	4	--	73
Street Light Outage	'18	56	50	37	15	19	51	93	181	114	94	70	28	808
	'19	82	25	22	19	47	48	62	27	54	19	35	--	440
Vehicle Assist - 1 gal fuel	'18	3	1	1	3	2	1	4	7	3	4	2	3	34
	'19	4	3	3	7	5	3	6	3	7	3	1	--	45
Vehicle Assist - Battery Jump	'18	21	16	14	15	22	32	32	32	35	50	36	20	325
	'19	23	28	20	23	16	23	23	21	22	29	25	--	253
Vehicle Assist - Change Tire	'18	5	4	2	3	7	3	11	9	10	2	4	1	61
	'19	3	7	1	6	5	--	2	4	3	2	2	--	35
Vehicle Assist - Inflate Tire	'18	11	9	7	4	14	13	13	8	9	11	14	19	132
	'19	8	14	12	13	19	11	8	14	8	14	8	--	129
Vehicle Assist - Unlock	'18	24	20	13	24	17	33	19	14	20	14	13	12	223
	'19	6	19	20	23	10	11	12	10	12	14	15	--	152

Highlights

