



December 2021

BID Services Report

By: Joseph Smith BID Operations Manager



Cleaning Highlights



This is our Cleaning Ambassador Scott. He is vacuuming leaves up on Hamilton Street. This is a regular task, but due to the cold winter days and more debris on the ground we have stayed vigilant keeping the streets clean.



This is the 'after' picture of the graffiti removed from a power box. Graffiti is very commonly seen throughout the district and our ambassadors do a great job identifying and removing it.



Operation Manager Joseph discovered this fallen tree limb on a popular pedestrian walkway. This presented a safety hazard to individuals in the district, so it was considered a top priority to be removed.



This is an example of graffiti. Safety Ambassador David identified the issue and resolved it swiftly.



This is the 'after' picture of the tree removal. We ensured that all the debris was removed to create a clear walkway. Our goal is to create a safe environment for all to enjoy.

Cleaning Statistics

January 2020 through December 2021

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Flower Maintenance -Hours	'20	99	113	138	128	102	120	109	109	--	61	34	143	1156
	'21	98	62	207	163	142	191	138	246	196	233	175	272	2123
Flower Watering (hours)	'20	65	21	67	202	315	321	403	372	134	221	150	100	2371
	'21	96	64	99	139	151	143	168	178	135	145	168	120	1606
Flowers - Beds Planted	'20	62	13	82	95	9	9	2	14	63	116	51	88	604
	'21	--	--	135	33	17	95	5	30	1	156	20	136	628
Graffiti - Removed	'20	104	193	101	40	28	46	25	47	25	43	85	78	815
	'21	69	70	29	48	68	92	89	56	48	88	36	68	761
Leaves - Bags Collected	'20	149	42	473	216	77	115	22	15	191	151	91	176	1718
	'21	121	64	232	189	64	37	38	68	110	98	65	85	1171
Pan & Broom-Hours in Service	'20	427	626	396	283	296	330	264	186	172	207	261	321	3769
	'21	413	356	299	301	276	304	305	327	218	413	364	144	3720
Power Washing (block faces)	'20	8	6	21	4	--	12	2	13	2	--	2	1	71
	'21	2	2	1	1	1	6	2	88	1	5	--	--	109
Power Washing - Spot/Stain removal	'20	47	41	32	65	9	20	18	27	5	12	25	22	323
	'21	34	68	24	17	41	39	26	105	65	105	40	38	602
Storm Drain Cleaning	'20	262	158	47	155	65	118	106	121	97	107	110	168	1514
	'21	148	114	81	242	111	129	101	205	199	123	37	39	1529
Street Vacuum-Hours	'20	40	7	96	21	--	10	2	4	21	--	1	41	243
	'21	33	12	56	35	2	2	--	9	17	22	12	32	232
Trash (Bags Collected)	'20	217	685	224	129	174	195	175	115	288	136	211	165	2714
	'21	222	224	252	229	245	289	294	218	184	199	196	143	2695
Trees Trimmed	'20	13	2	1	--	4	28	6	7	15	4	4	92	176
	'21	4	5	4	21	22	10	95	59	23	22	--	17	282
Weed Abatement (block faces)	'20	--	242	450	291	108	258	339	6	116	104	1	--	1915
	'21	--	--	338	364	209	4	322	249	279	--	--	--	1765

Overview



Our ambassadors patrol the district daily and discovered this issue. The greenery was clearly blocking a sidewalk and needed to be removed.



This is the 'after' photo. Our horticulturist Jenny trimmed up the tree while preserving the integrity and ensuring it still looks beautiful.



The Downtown Mobile Alliance puts out chairs and tables for the Art Walk. This occurs every second Friday of each month. The provides a great place for individuals to sit and relax.



Seen here are our ambassadors hanging up holiday lights at the corner of Royal and Government Street. The lights are a fun way to get everyone in the holiday spirit.

Safety Statistics

January 2020 through December 2021

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Business Contacts - Hospitality	'20	27	3	--	--	1	20	7	--	--	--	--	--	58
	'21	7	6	7	--	9	14	7	55	30	25	6	3	169
Homeless Outreach Assist	'20	2	3	--	--	5	--	5	2	1	1	--	2	21
	'21	2	5	5	3	4	9	2	19	5	3	--	--	57
Panhandling Engagement	'20	6	13	14	6	7	6	13	7	1	1	7	3	84
	'21	17	4	6	4	6	9	6	23	37	32	7	6	157
Pedestrian Assistance	'20	375	619	281	103	149	223	177	186	89	163	156	229	2750
	'21	240	263	279	232	171	260	277	329	645	933	429	380	4438
Quality of Life - Incidents	'20	5	6	6	1	6	--	8	5	1	3	3	5	49
	'21	23	12	5	--	--	8	4	7	5	8	1	--	73
Safety Escorts	'20	1	6	2	--	--	1	2	5	3	1	--	--	21
	'21	3	3	3	1	--	7	1	11	7	20	2	2	60
Street Light Outage	'20	77	56	16	42	52	24	35	131	40	217	211	213	1114
	'21	189	137	175	143	108	160	83	166	117	254	105	47	1684
Vehicle Assist - 1 gal fuel	'20	4	1	3	2	--	3	--	2	--	3	--	3	21
	'21	3	2	4	1	--	6	3	3	6	7	6	2	43
Vehicle Assist - Battery Jump	'20	25	28	18	10	20	25	18	22	11	20	19	13	229
	'21	18	17	16	9	21	26	16	27	28	31	10	14	233
Vehicle Assist - Inflate Tire	'20	13	9	6	--	3	4	9	3	4	10	8	14	83
	'21	8	7	7	1	13	12	10	33	8	9	8	6	122