



# August 2022

## BID Services Report

Created by:

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BID Operations Manager



DOWNTOWN MOBILE ALLIANCE



# Cleaning Statistics

January 2021 through August 2022

|                                    | 21/0<br>1 | 21/0<br>2 | 21/0<br>3 | 21/0<br>4 | 21/0<br>5 | 21/0<br>6 | 21/0<br>7 | 21/0<br>8 | 21/0<br>9 | 21/1<br>0 | 21/1<br>1 | 21/1<br>2 | 22/0<br>1 | 22/0<br>2 | 22/0<br>3 | 22/0<br>4 | 22/0<br>5 | 22/0<br>6 | 22/0<br>7 | 22/0<br>8 | TOTAL |
|------------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-------|
| Flower Maintenance -Hours          | 98        | 62        | 207       | 163       | 142       | 191       | 138       | 246       | 196       | 233       | 175       | 272       | 128       | 170       | 271       | 250       | 142       | 259       | 158       | 162       | 3663  |
| Flower Watering (hours)            | 96        | 64        | 99        | 139       | 151       | 143       | 168       | 178       | 135       | 145       | 168       | 120       | 131       | 84        | 63        | 134       | 180       | 158       | 109       | 154       | 2619  |
| Flowers - Beds Planted             | 0         | 0         | 135       | 33        | 17        | 95        | 5         | 30        | 1         | 156       | 20        | 136       | 19        | 0         | 63        | 69        | 17        | 93        | 17        | 57        | 963   |
| Graffiti - Removed                 | 69        | 70        | 29        | 48        | 68        | 92        | 89        | 56        | 48        | 88        | 36        | 68        | 43        | 27        | 33        | 33        | 43        | 59        | 84        | 56        | 1139  |
| Leaves - Bags Collected            | 121       | 64        | 232       | 189       | 64        | 37        | 38        | 68        | 110       | 98        | 65        | 85        | 120       | 97        | 24        | 144       | 57        | 25        | 76        | 34        | 1748  |
| Pan & Broom-Hours in Service       | 413       | 356       | 299       | 301       | 276       | 304       | 305       | 327       | 218       | 413       | 364       | 144       | 338       | 322       | 237       | 149       | 240       | 198       | 319       | 325       | 5848  |
| Power Washing (block faces)        | 2         | 2         | 1         | 1         | 1         | 6         | 2         | 88        | 1         | 5         | 0         | 0         | 2         | 0         | 9         | 4         | 7         | 3         | 8         | 9         | 151   |
| Power Washing - Spot/Stain removal | 34        | 68        | 24        | 17        | 41        | 39        | 26        | 105       | 65        | 105       | 40        | 38        | 29        | 7         | 16        | 22        | 16        | 13        | 21        | 42        | 768   |
| Storm Drain Cleaning               | 148       | 114       | 81        | 242       | 111       | 129       | 101       | 205       | 199       | 123       | 37        | 39        | 111       | 55        | 36        | 288       | 131       | 100       | 201       | 180       | 2631  |
| Trash (Bags Collected)             | 222       | 224       | 252       | 229       | 245       | 289       | 294       | 218       | 184       | 199       | 196       | 143       | 127       | 328       | 164       | 219       | 251       | 262       | 215       | 234       | 4495  |
| Trees Trimmed                      | 4         | 5         | 4         | 21        | 22        | 10        | 95        | 59        | 23        | 22        | 0         | 17        | 2         | 48        | 3         | 6         | 6         | 1         | 114       | 23        | 485   |
| Weed Abatement (block faces)       | 0         | 0         | 338       | 364       | 209       | 4         | 322       | 249       | 279       | 0         | 0         | 0         | 0         | 0         | 327       | 0         | 322       | 0         | 325       | 2         | 2741  |

# Hospitality Statistics

January 2021 through August 2022

|                                 | 21/0<br>1 | 21/0<br>2 | 21/0<br>3 | 21/0<br>4 | 21/0<br>5 | 21/0<br>6 | 21/0<br>7 | 21/0<br>8 | 21/0<br>9 | 21/1<br>0 | 21/1<br>1 | 21/1<br>2 | 22/0<br>1 | 22/0<br>2 | 22/0<br>3 | 22/0<br>4 | 22/0<br>5 | 22/0<br>6 | 22/0<br>7 | 22/0<br>8 | TOTAL |
|---------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-------|
| Business Contacts - Hospitality | 7         | 6         | 7         | 0         | 9         | 14        | 7         | 55        | 30        | 25        | 6         | 3         | 1         | 1         | 3         | 3         | 26        | 32        | 7         | 14        | 256   |
| Homeless Outreach Assist        | 2         | 5         | 5         | 3         | 4         | 9         | 2         | 19        | 5         | 3         | 0         | 0         | 1         | 0         | 5         | 8         | 5         | 12        | 4         | 52        | 144   |
| Panhandling Engagement          | 17        | 4         | 6         | 4         | 6         | 9         | 6         | 23        | 37        | 32        | 7         | 6         | 4         | 4         | 11        | 20        | 18        | 9         | 33        | 73        | 329   |
| Pedestrian Assistance           | 240       | 263       | 279       | 232       | 171       | 260       | 277       | 329       | 645       | 933       | 429       | 380       | 207       | 362       | 350       | 509       | 287       | 225       | 339       | 303       | 7020  |
| Quality of Life - Incidents     | 23        | 12        | 5         | 0         | 0         | 8         | 4         | 7         | 5         | 8         | 1         | 0         | 0         | 0         | 3         | 0         | 28        | 1         | 9         | 6         | 120   |
| Safety Escorts                  | 3         | 3         | 3         | 1         | 0         | 7         | 1         | 11        | 7         | 20        | 2         | 2         | 1         | 2         | 0         | 1         | 0         | 1         | 1         | 5         | 71    |
| Street Light Outage             | 189       | 137       | 175       | 143       | 108       | 160       | 83        | 166       | 117       | 254       | 105       | 47        | 41        | 0         | 83        | 141       | 58        | 0         | 32        | 154       | 2193  |
| Vehicle Assist - 1 gal fuel     | 3         | 2         | 4         | 1         | 0         | 6         | 3         | 3         | 6         | 7         | 6         | 2         | 3         | 1         | 1         | 1         | 2         | 2         | 2         | 5         | 60    |
| Vehicle Assist - Battery Jump   | 18        | 17        | 16        | 9         | 21        | 26        | 16        | 27        | 28        | 31        | 10        | 14        | 14        | 11        | 6         | 13        | 16        | 12        | 42        | 15        | 362   |
| Vehicle Assist - Inflate Tire   | 8         | 7         | 7         | 1         | 13        | 12        | 10        | 33        | 8         | 9         | 8         | 6         | 9         | 2         | 5         | 5         | 12        | 3         | 12        | 11        | 181   |

# Highlights

