



November 2018

BID Services Report

Submitted by:

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BID Operations Manager



Cleaning Statistics

January 2017 through November 2018

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Flower Maintenance -Hours	'17	44	67	59	21	58	104	89	142	49	121	139	68	961
	'18	97	40	35	29	28	80	87	89	40	18	33	--	576
Flower Watering (hours)	'17	28	35	22	98	46	36	61	99	91	33	107	37	693
	'18	62	29	36	77	89	136	165	151	125	155	58	--	1083
Flowers - Beds Planted	'17	56	9	46	56	24	12	5	10	108	45	7	84	462
	'18	23	4	84	8	7	1	2	2	42	77	50	--	300
Graffiti - Removed	'17	31	19	26	26	15	25	19	45	23	53	13	10	305
	'18	8	23	9	43	57	21	41	48	37	90	37	--	414
Leaves - Bags Collected	'17	242	26	508	57	56	53	34	69	40	160	226	375	1846
	'18	250	489	891	321	104	108	82	131	123	174	323	--	2996
Pan & Broom-Hours in Service	'17	421	679	422	324	487	388	469	456	480	468	402	387	5383
	'18	549	662	472	472	434	462	468	497	449	494	484	--	5443
Power Washing (block faces)	'17	--	1	14	--	--	3	2	1	--	--	--	1	22
	'18	1	16	3	--	2	1	8	3	12	5	1	--	52
Power Washing - Spot/Stain removal	'17	37	44	34	50	13	33	51	96	58	43	56	89	604
	'18	41	23	40	60	42	46	68	102	39	49	53	--	563
Storm Drain Cleaning	'17	282	162	133	103	160	171	107	241	53	133	21	183	1749
	'18	154	227	156	142	156	131	134	198	225	176	371	--	2070
Street Vacuum-Hours	'17	99	9	62	21	15	33	15	48	13	47	97	122	581
	'18	79	27	178	41	30	34	9	11	17	57	70	--	553
Trash (Bags collected)	'17	210	648	253	170	209	148	232	241	245	225	174	192	2947
	'18	232	812	309	220	179	167	215	200	204	166	258	--	2962
Trees Trimmed	'17	--	--	--	--	--	--	22	12	45	1	5	2	87
	'18	--	1	--	12	25	2	19	11	24	16	1	--	111
Weed Abatement (block faces)	'17	165	133	--	356	212	341	317	254	2	301	1	2	2084
	'18	--	1	326	295	316	681	364	273	69	260	1	--	2586

Safety Statistics

January 2017 through November 2018

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Business Contacts - Hospitality	'17	--	11	4	--	2	7	1	2	1	--	2	1	31
	'18	12	--	--	--	6	--	8	--	5	--	--	--	31
Homeless Outreach Assist	'17	37	88	18	1	11	17	14	25	7	6	6	13	243
	'18	3	1	9	5	5	6	9	4	6	5	3	--	56
Panhandling Engagement	'17	17	36	12	18	36	40	24	27	34	6	9	12	271
	'18	7	10	9	9	20	8	7	53	11	13	14	--	161
Pedestrian Assistance	'17	676	1280	662	593	595	484	686	792	787	563	405	520	8043
	'18	535	907	557	493	518	530	640	630	618	557	472	--	6457
Quality of Life - Incidents	'17	--	--	--	--	--	--	27	51	28	26	7	21	160
	'18	8	18	8	7	1	3	5	10	5	14	3	--	82
Safety Escorts	'17	2	7	3	--	--	18	7	6	--	1	2	5	51
	'18	1	--	1	--	2	1	4	6	9	3	--	--	27
Street Light Outage	'17	13	14	89	9	22	19	43	13	39	118	86	62	527
	'18	56	50	37	15	19	51	93	181	114	94	70	--	780
Vehicle Assist - 1 gal fuel	'17	1	4	2	6	--	5	12	8	3	6	4	3	54
	'18	3	1	1	3	2	1	4	7	3	4	2	--	31
Vehicle Assist - Battery Jump	'17	31	39	35	18	11	30	32	31	18	14	18	13	290
	'18	21	16	14	15	22	32	32	32	35	50	36	--	305
Vehicle Assist - Change Tire	'17	3	5	10	2	7	9	9	8	5	4	6	2	70
	'18	5	4	2	3	7	3	11	9	10	2	4	--	60
Vehicle Assist - Inflate Tire	'17	8	8	11	5	5	15	21	13	20	10	8	4	128
	'18	11	9	7	4	14	13	13	8	9	11	14	--	113
Vehicle Assist - Unlock	'17	20	26	25	22	17	34	23	19	15	20	20	14	255
	'18	24	20	13	24	17	33	19	14	20	14	13	--	211

Highlights



Before



After



Before



After



Before



After