February 2015
Monthly Report

Submitted by:

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BID Operations Manager

DOWNTOWN MOBILE ALLIANCE

BID SERVICES

BLOCK by BLOCK
AN SMS HOLDINGS COMPANY

Highlights

Mardi Gras Before

Mardi Gras After

Mardi Gras Before

Mardi Gras After

Graffiti Before

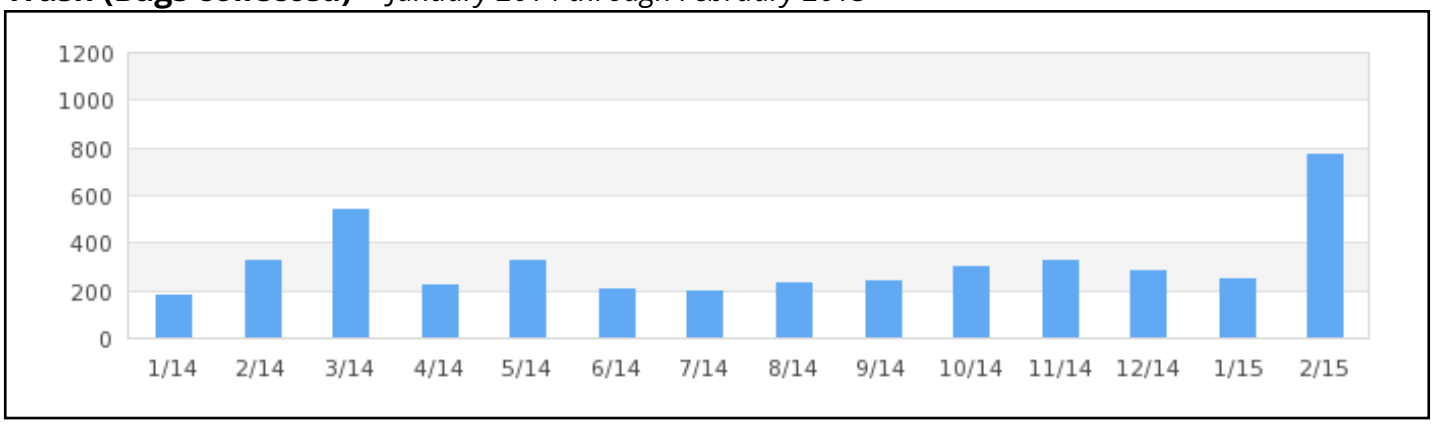
Graffiti After

Cleaning Highlights

January 2014 through February 2015

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Power Washing (block faces)	**'14**	2	2	11.5	0.5	0	2	1	0.5	0.5	11.5	2	3	**36.5**
	'15	0	10	--	--	--	--	--	--	--	--	--	--	**10**
Weed Abatement (block faces)	**'14**	0	0	125	182	209	130	440	1	248	88	0	0	**1423**
	'15	9	0	--	--	--	--	--	--	--	--	--	--	**9**
Graffiti - Removed	**'14**	13	5	19	20	4	5	0	12	23	1	12	2	**116**
	'15	8	18	--	--	--	--	--	--	--	--	--	--	**26**
Flower Watering (hours)	**'14**	37.5	23	12	48	92.5	84	123.25	158.5	149.5	129.75	77	76	**1011**
	'15	43	32.5	--	--	--	--	--	--	--	--	--	--	**75.5**
Hazardous Waste Clean-up (human)	**'14**	21	42	28	26	13	7	15	26	16	22	38	44	**298**
	'15	31	18	--	--	--	--	--	--	--	--	--	--	**49**
Debris	**'14**	181	85	95	47	63	131	196	203.5	198	254	187	297	**1937.5**
	'15	241	161	--	--	--	--	--	--	--	--	--	--	**402**
Trash (Bags collected)	**'14**	183	328	536	219	325	206	195	228	236	297	322	287	**3362**
	'15	248	773	--	--	--	--	--	--	--	--	--	--	**1021**
Storm Drain Cleaning	**'14**	352	226	363	468	399	325	438	417	351	290	411	507	**4547**
	'15	536	359	--	--	--	--	--	--	--	--	--	--	**895**
Leaves - Bags Collected	**'14**	143	15	177	337	169	51	66	56	19	75	137	301	**1546**
	'15	63	17	--	--	--	--	--	--	--	--	--	--	**80**
Graffiti Removed-Stickers	**'14**	71	36	75	23	20	17	6	3	14	39	19	13	**336**
	'15	17	58	--	--	--	--	--	--	--	--	--	--	**75**
Pan & Broom-Hours in Service	**'14**	430.5	608	570	377	427	464.5	456.5	459.5	361.5	489	444	420	**5507.5**
	'15	449.5	645	--	--	--	--	--	--	--	--	--	--	**1094.5**
Street Vacuum-Hours	**'14**	21.5	0	28	63	68.5	30	8	0	0	0	32	115	**366**
	'15	7.25	0	--	--	--	--	--	--	--	--	--	--	**7.25**
Flower Maintenance -Hours	**'14**	0	25	80	47	87	151	76	88	88	95	50	11	**798**
	'15	108	59	--	--	--	--	--	--	--	--	--	--	**167**
Flowers - Beds Planted	**'14**	171	153	39	27.5	99	6	16	40	123	22	54	56	**806.5**
	'15	30	41	--	--	--	--	--	--	--	--	--	--	**71**
Power Washing - Spot/Stain removal	**'14**	49	45	30	29	35	45	8	39	73	36	19	70	**478**
	'15	50	23	--	--	--	--	--	--	--	--	--	--	**73**

Trash (Bags collected) -- *January 2014 through February 2015*



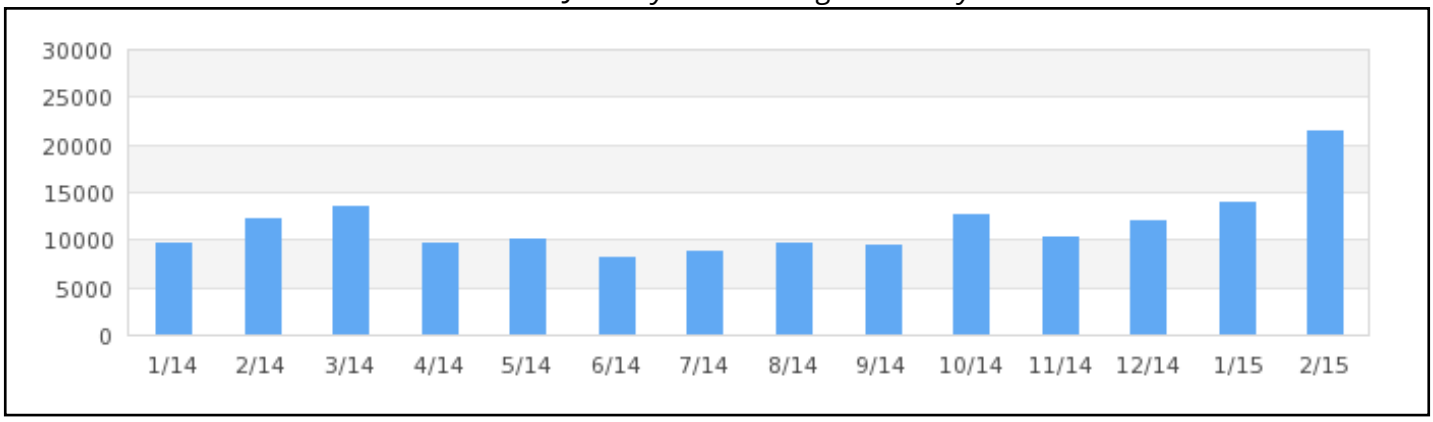
BID Services collected 773 bags of trash from the streets of Downtown Mobile during the month of February, which equates to approximately 34,785 pounds of trash. The spike in trash is mainly due to the Mardi Gras festivities.

Safety Highlights

January 2014 through February 2015

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Request for Police / Fire / EMS / Assistance	**'14**	2	2	2	0	1	1	0	2	2	2	0	2	**16**
	'15	2	0	--	--	--	--	--	--	--	--	--	--	**2**
Safety Escorts	**'14**	0	2	3	2	6	2	5	2	3	10	17	19	**71**
	'15	41	29	--	--	--	--	--	--	--	--	--	--	**70**
Street Light Outage	**'14**	27	0	21	0	60	79	103	80	35	61	30	19	**515**
	'15	36	25	--	--	--	--	--	--	--	--	--	--	**61**
311 Requests	**'14**	14	6	3	7	10	6	13	17	10	7	3	4	**100**
	'15	5	2	--	--	--	--	--	--	--	--	--	--	**7**
Pedestrian Assistance	**'14**	482	785	952	577	718	662	749	689	669	751	522	493	**8049**
	'15	628	874	--	--	--	--	--	--	--	--	--	--	**1502**
Quality of Life-Sitting/Lying on Sidewalk (loitering)	**'14**	3	0	2	2	10	11	5	12	8	3	7	12	**75**
	'15	5	4	--	--	--	--	--	--	--	--	--	--	**9**
Business Contacts	**'14**	0	5	7	27	33	19	22	22	25	17	37	63	**277**
	'15	43	26	--	--	--	--	--	--	--	--	--	--	**69**
Pan Handling	**'14**	9	5	4.5	5	8	6	7	6	15	3	8	7	**83.5**
	'15	6	13	--	--	--	--	--	--	--	--	--	--	**19**
Vehicle Assist - Inflate Tire	**'14**	12	7	4	3	9	5	9	6	7	6	13	5	**86**
	'15	7	3	--	--	--	--	--	--	--	--	--	--	**10**
Vehicle Assist - Change Tire	**'14**	3	4	3	5	5	7	5	4	7	3	6	2	**54**
	'15	4	1	--	--	--	--	--	--	--	--	--	--	**5**
Vehicle Assist - 1 gal fuel	**'14**	3	3	3	4	5	6	10	6	5	2	9	1	**57**
	'15	3	0	--	--	--	--	--	--	--	--	--	--	**3**
Vehicle Assist - Unlock	**'14**	22	29	11	16	26	13	31	8	21	21	10	23	**231**
	'15	15	18	--	--	--	--	--	--	--	--	--	--	**33**
Vehicle Assist - Battery Jump	**'14**	42	28	35	27	26	21	16	27	17	22	30	20	**311**
	'15	16	19	--	--	--	--	--	--	--	--	--	--	**35**
Public Interaction - Meet & Greet	**'14**	9541	12150	13544	9592	10080	8088	8736	9623	9366	12737	10264	12077	**125798**
	'15	13845	21354	--	--	--	--	--	--	--	--	--	--	**35199**
Homeless Service Referrral	**'14**	0	0	0	0	0	0	0	0	0	0	7	1	**8**
	'15	2	2	--	--	--	--	--	--	--	--	--	--	**4**
Homeless	**'14**	0	1	5	4	13	7	3	4	4	1	2	5	**49**
	'15	3	0	--	--	--	--	--	--	--	--	--	--	**3**

Public Interaction - Meet & Greet -- *January 2014 through February 2015*



BID Services employees greeted 21,354 visitors to Downtown Mobile in February. This is an increase of 9,204 meet and greets over the same time period last year. This increase is due

to higher staffing levels and customer service focused training.